

Monday 6 April 2009

## **Circular to Shareholders, Clerks and Network Users**

CCL is pleased to announce the introduction of two exciting new services that are now available on the CCL Network and we invite you to attend a launch of these services to be held at the NSW Bar Dispute Resolution Centre on Level 1, Selborne Chambers at 5.00 pm on Tuesday, 28 April 2009 and at the conclusion of the meeting we would be delighted if you could join us for drinks. An overview of the new services is as follows:

### **VIDEO CONFERENCING**

A video conferencing ("VC") service is now available to all members of the CCL Network (with the exception of those members at 126 Phillip St). The infrastructure is already installed and exhaustive testing of the service is almost complete.

Network members wishing to engage in a VC are not restricted to a specific location (ie: a Board room or meeting room) CCL is offering a VC solution to its members that offers flexibility and high availability in that all members can engage in a VC from their individual chambers using their own hardware and utilising a secure and fast connection.

Members of the CCL network can connect to the VC service from their chambers using desktop webcam technology or commercial grade cameras. Alternatively, VC services for larger conferences will also be offered in CCL's Board Room and The NSW Bar Dispute Resolution Centre on Level 1, Selborne Chambers.

Connections using the VC service can be made by using either IP (internet protocol) or ISDN (integrated services digital network (telephone service)), technical specifications for making VC calls from locations on the CCL network providing details of different hardware scenarios at the remote end can be obtained by contacting CCL IT staff (Michael Wright on 9231-3644). The speed of the connections is as follows:

ISDN – 6 channels @ 64KB/per second per channel or a total speed of 384KB/per second

IP – we offer a high speed internet connection to Network Members – video conferences over IP will run at a speed of between 384KB/per second to 1MB/per second.

Both in-dial and out-dial VC calls can be established once members have installed the relevant software and camera on their PC in their chambers. Initially the VC service is limited to point to point video conferences, however, based on demand, this limitation can be upscaled to provide for point to multi-point video conferences in the future.

CCL intends to explore opportunities on whether the VC service may be useful for connection to Courts to perhaps assist with hearings and other court proceedings, connection to the Bar Association for the delivery of the CPD seminars and other organizations (ie: Lexis Nexis) who provide training services to members of the Bar.

CCL has engaged Allcom Networks to deploy this service and members wishing to connect to the new VC service will need to purchase from Allcom a camera, software and commission the setup. A proposal for the purchase of the camera and software and the individual set up will be available at the launch but we expect that members will be able to connect to the VC service for a one off fee of under \$800 per PC (this price will obviously vary depending on the quality of camera that is purchased).

CCL is not charging its shareholder floors to connect to the VC service (apart from the purchase of the camera and software as described above which is payable to Allcom), there will also be no charge to shareholder floors who make VC calls over IP, however, CCL will be passing on the call charges, at cost, for VC calls made using the ISDN lines (rates for use of the ISDN lines are available from CCL IT staff).

## **CENTRALISED OUTLOOK EXCHANGE**

CCL has reached an agreement with Gary Bacon of Quatrotech Computing for Quatrotech to provide a Centralised Outlook Exchange service on the CCL Network. Attached is some information from Quatrotech about this new service.

One of the major long term financial benefits associated with this service will be that Floors will not need to host and maintain a server on their Floor, the ability to synchronise and share calendar and email services (whilst in and out of chambers) is another valuable tool.

Quatrotech are charging an establishment and monthly fee for the provision of this service which can be negotiated directly with Gary Bacon.

Further details about this service can also be obtained by contacting Gary Bacon directly via email [gbacon@quatrotech.com.au](mailto:gbacon@quatrotech.com.au) or mobile: 0417 684670.

## **MACQUARIE OFFER ON BLACKBERRY SERVICE**

Macquarie Telecom is the telephony service providers for CCL's VoIP service. Macquarie also offer mobile phones but there has been very little uptake of their mobile phone offering by CCL members because Macquarie rely on Vodafone for the provision of their mobile phone services and Vodafone reception in CCL's properties is extremely poor.

The good news is that Macquarie has been working with Vodafone and we hope that Vodafone will follow Telstra's lead and install hardware on site to improve their service. Macquarie is expecting a final response from Vodafone in relation to this matter prior to the launch.

If Vodafone do improve reception then Macquarie will have an exclusive Blackberry offer available for CCL Network members which will be presented at the launch. If Vodafone do not improve their service then CCL will attempt to negotiate a group discount offer from another mobile phone service provider (this is unlikely to be available at the launch).

Blackberries will compliment the new Centralised Outlook Exchange service and also the CCL VoIP service, also Mobile phone accounts can be consolidated onto one chamber account with the landlines.

## **BLUETOOTH HEADSETS**

CCL and Allcom have been receiving a lot of enquiries recently about the availability of Bluetooth Headsets to use with the CCL VoIP phones and mobile phones. Allcom will have available for presentation at the launch a selection of headsets and they will also be available to answer questions relating to the use of Bluetooth headsets.

## **QUESTIONS & ANSWERS – CCL NETWORK**

At the conclusion of the above presentations CCL's IT staff, Gary Bacon and representatives from Allcom & Macquarie will be in attendance at the launch and attendees will have an opportunity to ask questions about any of the services that are available on the CCL Network. If you would prefer not to ask your questions in open forum we will also be offering refreshments at the conclusion of the meeting and you are welcome to speak to the technical people at that stage.

**We hope that at least one person from every Floor attends this launch and we recommend at least the Floor Clerk from every floor should attend. After the launch CCL is happy to arrange further demonstrations of the above services for individual floors at which all members of the Floor can be in attendance, these demonstrations can either be held on the Floors or preferably (for easy access to available hardware) in the CCL Board Room.**

**Please RSVP by 23 April 2009 by return email or by emailing [rsvp@counselschambers.com.au](mailto:rsvp@counselschambers.com.au) or by calling our reception on 9231-3644.**

The above services are available now and any member who may want to access the above services prior to the launch should contact the CCL IT staff for further details.

Please let me know if you have any questions about the above, I hope that you can make it to the launch on 28 April.

Kind Regards,

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